

Victory Performance Consulting

Helping good people change the world.



CRITICAL CONVERSATIONS

How to Engage in Difficult Discussions

Do you find it difficult to discuss certain topics, such as unsafe working conditions, poor job performance, office politics, religion, or diversity? You're not alone! This program will help you engage in difficult discussions about emotional, high-stakes, risky, and even "taboo" topics by showing you how to examine your own motives, create safe conditions, and share your views without becoming divisive or defensive. Learning to engage in critical conversations (and encouraging others to do so) will strengthen your relationships, increase collaboration, improve group decision-making, and drive results. Want to learn to speak openly, honestly, and assertively about virtually anything with anyone? This program is for you!

Format and Duration:

- Online (worldwide) or onsite (Americas, Europe, Asia); 4-8 hours

Learning Objectives:

- Speak life to others, by being persuasive not abrasive
- Promote collaboration, teamwork, and true inclusion
- Transform anger and hurt feelings into powerful dialog
- Resolve individual and group disagreements

Leadership Competencies:

- Interpersonal communication
- Managing and resolving conflict

Fields of Study:

- Business management and organization
- Social environment of business / communication